



Survey for Referral Sources and Stakeholders

1. Overall, how satisfied are you with Paradigm's mental health services?

Well Satisfied Satisfied Somewhat Satisfied Needs Improvement Not Satisfied

2. Has there been a positive influence or change in the person's behavior since receiving services? _____ Yes _____ No (Explain)

3. Do you feel that Paradigm provides services that are person-centered for the people they serve? _____ Yes _____ No (Explain)

4. Do you feel the person or people you represent is/are receiving an ample amount of services to meet their mental health needs?

_____ Yes _____ No (Explain)

5. How satisfied are you with the accuracy of information provided to you?

Well Satisfied Satisfied Somewhat Satisfied Needs Improvement Not Satisfied

6. Do you feel that you are important and valuable at Paradigm?

_____ Yes _____ No (Explain)

7. Are you satisfied with how Paradigm responds to your needs and addresses your concerns?

_____ Yes _____ No (Explain)

8. Do you feel that information is relayed to you in a timely manner?

_____ Yes _____ No (Explain)

9. Are you satisfied with Paradigm's open door policy?

_____ Yes _____ No (Explain)

10. With what areas of Paradigm are you most satisfied ?

11. With what areas of Paradigm are you least satisfied?

12. If there are any suggestions involving areas of changes and/or improvements that need to be addressed, please list below.

13. How likely is your company to continue using Paradigm's services over the next 1-2 years?

Very Likely Likely Somewhat Likely Somewhat Unlikely Unlikely Very Unlikely

14. Based on your current satisfaction with Paradigm's services, how likely would you be to recommend Paradigm to another company?

Very Likely Likely Somewhat Likely Somewhat Unlikely Unlikely Very Unlikely

Survey Completion Date: _____